

# Profile



**PRIMARY CONTACT:** President/CEO April Kyle

**CONTACT INFO:** 4501 Diplomacy Drive, Anchorage, Alaska 99508  
scfweb@southcentralfoundation.com

**ORGANIZATION AND MANAGEMENT:** 501(c)(3) private nonprofit organization  
Health care affiliate of Cook Inlet Region, Inc., a Tribal organization  
nine-member Alaska Native Board of Directors

**SERVICE FOCUS:** Health care

**SERVICE AREA:** Anchorage Service Unit; a geographic area of 107,413 square miles.

**CUSTOMER BASE:** 65,000 Alaska Native and American Indian people

**NUMBER OF EMPLOYEES:** 2,400

**OPERATING BUDGET:** \$478 million

**SOURCE OF FUNDS:** Federal and state government, private foundations, third-party billing

**TYPES OF SERVICES:** Primary health care and health-related services

- SPECIFIC:**
- medical care
  - dentistry
  - optometry
  - psychiatry
  - physical therapy
  - substance abuse treatment
  - transitional living
  - prenatal support
  - adolescent residential
  - women's residential
  - domestic violence prevention
  - suicide prevention
  - mental health counseling
  - traditional healing
  - complementary medicine
  - home health
  - health education
  - Elder program
  - research
  - youth internships

**A NATIVE  
COMMUNITY  
THAT ENJOYS  
PHYSICAL, MENTAL,  
EMOTIONAL AND  
SPIRITUAL WELLNESS.**

## VISION:

A Native Community that enjoys physical, mental, emotional and spiritual wellness.

## MISSION:

Working together with the Native Community to achieve wellness through health and related services.

## GOALS:

Shared Responsibility, Commitment to Quality, and Family Wellness

## ORGANIZATIONAL HISTORY AND BACKGROUND

Southcentral Foundation is an Alaska Native nonprofit health care organization established under the Tribal authority of Cook Inlet Region, Inc. in 1982 to improve the health and social conditions of Alaska Native people, enhance culture, and support individuals and families on their wellness journey. The nine-member Alaska Native board of directors is the chief policy-making body. SCF has grown from fewer than 100 employees to more than 2,400, and from an annual operating budget of \$3 million to \$478

**ESTABLISHED  
IN 1982**

million. The President/CEO reports directly to SCF's Board of Directors and supervises five divisions, each headed by a vice president who administers the operations and employees for an organization-wide total of more than 80 programs.

A wide range of health and wellness services are provided to some 51,000 Alaska Native and American Indian people living in the Municipality of Anchorage, Matanuska-Susitna Borough, and nearby villages. SCF also provides health care to an additional 14,000 residents of 55 rural villages in the Anchorage Service Unit, an area stretching 107,400 square miles across Southcentral Alaska — from the Aleutian and Pribilof Islands to the Canadian border. In 1998, SCF established the Village Service Management Team, which serves as a liaison between the organization and Tribal representatives from within the ASU. The members advise SCF's Board of Directors on the health care needs of their villages and help village residents understand what services are available to them.

**FAMILY  
WELLNESS**

**SERVES 65,000  
PEOPLE**

SCF assumed ownership and management of programs located in the Anchorage Native Primary Care Center in 1997. In January 1999, SCF expanded as it became co-owner and co-manager of the Alaska Native Medical Center, along with the Alaska Native Tribal Health Consortium (a consortium of 15 Alaska Native organizations). The Indian Health Service previously operated the programs. With this transition, Alaska became the first state in the nation to have all of its health facilities for Alaska Native people managed by Alaska Native organizations.

The Alaska Native Medical Center offers comprehensive medical services and acute, specialty, primary, and behavioral health care for Alaska Native and American Indian people living in Alaska. The Anchorage Native Primary Care Center, known as an example of whole-system transformation, is part of the accredited Alaska Native Medical Center. SCF also owns and manages another large primary care center, 13 federally designated community health centers, a community mental health center, and a residential substance abuse treatment center. While perhaps best known for its primary care services, SCF's customer-owned, relationship-based Nuka

**CUSTOMER-OWNED**

System of Care also offers pharmacy, outpatient behavioral health, dental and optometry services, specialized substance abuse treatment, specialized services for youth and Elders, and healing programs such as the Family Wellness Warriors. A recipient of the Malcolm Baldrige National Quality Award in 2011 and 2017, SCF is a global leader among health care organizations — recognized for its Nuka System of Care. SCF has also partnered with Harvard Medical School Center for Primary Care. The Center studied SCF's Nuka System of Care, and offered leadership training and exchanges between the two organizations. HMS participated in SCF's Core Concepts and SCF took part in the Center's InciteHealth initiative, which focuses on health care innovation and primary care redesign.