

# How your address affects your prescription

It is important to ensure your address is up to date so you can receive your full prescription and benefit from the pharmacy mailout services. If your address on file is outside of the Anchorage Service Unit, you must present in person to *Benteh Nuutah* Valley Native Primary Care Center Pharmacy to pick up a 30-day supply of your prescribed medication. Mailout services will not be permitted if your address is outside of the ASU.

For more information on the ASU, please scan the QR code



## How does my address affect my prescription at the VNPCC?

Customer-owners with an address outside of the ASU can receive up to a 30-day supply of medications if the customer-owners themselves present in person to the pharmacy. Mailout services are not permitted if your address is outside of the ASU. Refills are permitted only if the customer presents to the VNPCC Pharmacy in person 30 days later.

## What if I live out of state and want to keep my address out of state?

If you keep your out-of-state address, you can receive a 30-day supply of medication if you present in person to the VNPCC Pharmacy. Mailout services will not be permitted.

## Can I have two addresses? One in the ASU and one out of state?

Pharmacy can only use your primary address. If your primary address is within the ASU, that is where your medications will be mailed. If your primary address is outside the ASU, you cannot utilize mailout services.

## Can pharmacy mail my medications if I live outside of the ASU?

No. Pharmacy cannot mail medications outside of the ASU.

## What if I am here for an undetermined amount of time and need more medication?

If you receive services at VNPCC, you can pick up medications in person from the VNPCC Pharmacy. You will receive only a 30-day supply at a time. You can do this as long as you present in person and have an active prescription.

## How can I update my address?

Your address can be updated when checking in at VNPCC with a supporting document showing your address such as your state ID, a letter from a bank, or a utility bill.

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