



ADDENDUM NUMBER One (1)
Primary Care Clinic Call Recording
SOUTHCENTRAL FOUNDATION RFP- SCF23-1086

November 4, 2022

The following corrections, changes, additions, deletions, revisions, and/or clarifications are hereby made a part of the Contract Documents as issued by Southcentral Foundation on October 20th, 2022. In the case of conflicts between this Addendum and previously issued documents, this Addendum shall take precedence.

This Addendum consists of one (1) pages and Zero (0) attachments.

CHANGES TO REQUEST FOR PROPOSAL (RFP)

Title Page:

Title of RFP should read "Anchorage Primary Care Clinic Call Recording"

Section 2, General Information; 2.1 Purpose of the Request for Proposal (RFP)

Page 2 of 15. Replace text with:

"Southcentral Foundation (SCF) Anchorage Native Primary Care Clinic (ANPCC) is soliciting detailed proposals from suppliers interested in providing call recording services for SCF's Anchorage Primary Care Clinic"

Exhibit A: Scope of Work; Licenses:

Remove: "500 recording licenses. Of these licenses 75 to allow for supervisors to access all employee calls and build/fill out questionnaires for Scoring (Quality Assurance)"

Add: "Recording for 425 phones with the ability to add phones/licenses as needed. Room for at least 72 supervisory users that have access to all employee calls with the ability to add more as needed."

END OF ADDENDUM 1