



**ADDENDUM NUMBER Two (2)
Primary Care Clinic Call Recording
SOUTHCENTRAL FOUNDATION RFP- SCF23-1086**

November 10, 2022

The following corrections, changes, additions, deletions, revisions, and/or clarifications are hereby made a part of the Contract Documents as issued by Southcentral Foundation on October 20th, 2022. In the case of conflicts between this Addendum and previously issued documents, this Addendum shall take precedence.

This Addendum consists of one (1) pages and Zero (0) attachments.

CHANGES TO REQUEST FOR PROPOSAL (RFP)

Section 3, Request for Proposal Details; 3.1 RFP Schedule:

Replace Table 2, RFP Schedule with the following updated Table 2, RFP Schedule:

RFP Release Date	October 20th, 2022
Site Visit (if necessary)	N/A
Deadline to Submit Additional Questions	October 28th, 2022 at 2:00pm
Issue Responses to Additional Questions	November 4th, 2022 at 2:00pm
Proposal Due Date	November 18th, 2022 at 2:00pm
Notice of Award	November 29th, 2022
Service Start Date	ASAP after contract signing

RFP SCFF23-1086 Question and Answer list:

Add:

9	What Cisco platforms are you currently using?	Cisco Unified Communications Manager - Version 11.0.1.2 and Cisco Contact Center - Version 11.6.2.1. Models include 8851 IP, 8821 IP, 8831 IP, 8861 IP and other supported Cisco phones
10	If using Cisco Unified Communications Manager (UCM) platform, is UCM deployed in your premises or hosted by Cisco or other third- party service provider	CUCM is hosted onsite and managed by SCF IT dept.

END OF ADDENDUM 2