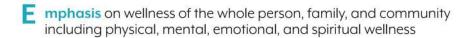
2 OPERATIONAL PRINCIPLES

CF's operational principles provide guidance from customer-owners when improving systems and developing new programs or services. SCF's Vision, Mission, and Goals emphasize working together with individuals, families, and the community, which means our systems and services are built on RELATIONSHIPS. We believe multidimensional wellness can only occur effectively in a relationship-based system of care designed by and for the customer-owner, when, where, and how they want it.





ocations that are convenient for the customer-owner and create minimal stops for the customer-owner

△ ccess is optimized and waiting times are limited

ogether with the customer-owner as an active partner

ntentional whole system design to maximize coordination and minimize duplication

outcome and process measures to continuously evaluate and improve

N ot complicated but simple and easy to use

S ervices are financially sustainable and viable

ub of the system is the family

nterests of the customer-owner drive the system to determine what we do and how we do it

opulation-based systems and services

S ervices and systems build on the strengths of Alaska Native cultures

